Refer a friend and get them into our Discord server

How to send referral links (up to 2 a day per account), link your account to Discord after signing up, find forgotten login details in TiviMate, and get a Discord invite link.

When you need this

- A friend or family member wants to sign up and you'd like to refer them.
- You want to sign up several people at once (for example 6).
- You've just signed up and want to link your account to our Discord server.
- You signed up and linked Discord on the website, but our Discord server never appeared.
- You referred someone and they can't see the server.

Send your friend a referral link

1. Sign in to the account website with your own `Your username` and `Your password`.
2. Scroll down the page to the referral section.
3. Press the button to generate your referral link.
4. Copy the link and send it to your friend.

> **Tip** Referrals work best when your friend signs up for 12 months, because you get credit on your account.

> **Tip** Forgotten your password? Open a support ticket with your username and we'll remind you.

Signing up several people

You don't need to buy the accounts yourself. Send each person their own referral link instead, and you earn a credit for each one.

1. Each account can refer up to 2 people per day.
2. Send 2 referral links today, then 2 more the next day, and so on.
3. To go faster, ask people who have already joined to refer the next ones from their own accounts.

> **Tip** For 6 people, you could refer 2 a day for 3 days, or refer 2 and have each of them refer 2 more.

Link your account to Discord

1. Wait for the email with your login details. They usually arrive within about 30 minutes.
2. Go to the account website.
3. Select your service (for example **Sanctum** or **Titan**).
4. Sign in with your IPTV `Your username` and `Your password`.
5. Click **Discord** at the bottom of the page.
6. Press **Authorise** to allow the connection.
7. You're added to our Discord server with your service role automatically.

> **Warning** You can't link your account until the email with your login details has arrived.

> **Tip** Have accounts on more than one service? Repeat these steps for each one.

Forgotten your login details?

If you use TiviMate, you can find them in the app:

1. Open **Settings**.
2. Choose **Playlist**.
3. Select your playlist (for example **Sanctum**).
4. Choose **Xtream codes parameters**. Your username and password are shown here.

If the server doesn't appear: get an invite link

1. Open our Discord server.

2. In any channel, type **!invite** and send it.
3. Check your **Direct Messages**. The bot sends you an invite link there.
4. Need links for more than one person? Type **!invite** once for each person.
5. Send each link to the person who needs it.

After they join

1. They should link Discord in the portal: [removed] account website for Emby and Silo, or Indigo for Sanctum.
2. If they already linked it before joining, they don't need to unlink. Just wait.
3. Allow 30 to 60 minutes for their roles to appear. This happens automatically.

> **Tip** If roles still haven't shown up an hour or two after joining, open a support ticket and we'll sort it out.

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