Fix "login failed" or "invalid details"

The app says your login is wrong? Check these things first.

1. **Check every letter.** Usernames and passwords are case-sensitive. "Abc" and "abc" are different.
2. **Check for spaces.** Delete any space at the start or end of each box.
3. **Check the server URL.** It must start with http:// (or https:// if we gave you that) and include the number after the colon, like `Your server URL`.
4. **Check your subscription is active.** If it has run out, the app can't log in.
5. **Too many screens?** Close the app on other devices. Your plan allows a set number of devices at once.
6. **Still stuck?** Open a ticket. Tell us the app name and what the error says. Never post your password in a public channel.

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